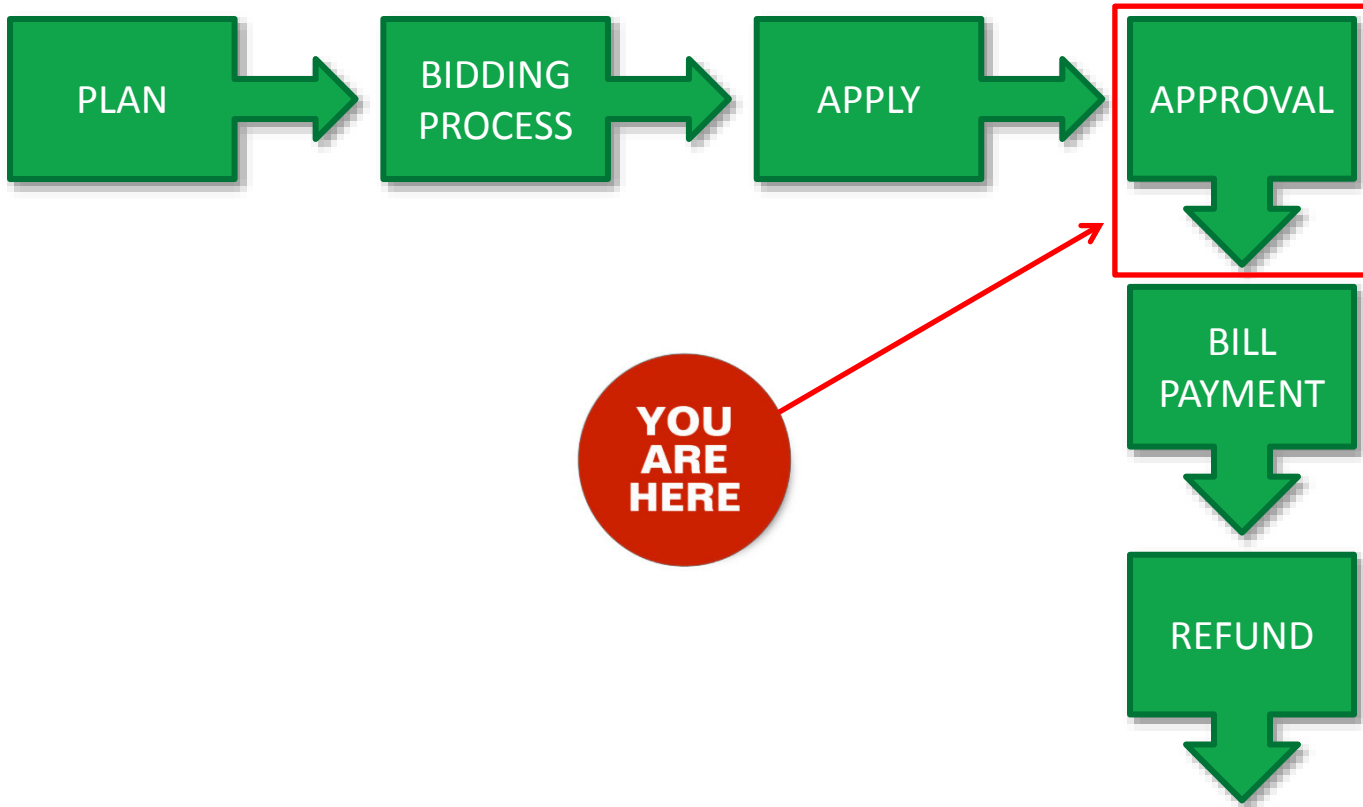


PIA Review

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Review Inquiries Dashboard	14
Responding to Inquiries	24
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Where does PIA Review fall in the E-Rate process?



The Basics

What is PIA Review?

After you file and certify an FCC Form 471 within the filing window, Program Integrity Assurance (PIA) reviewers at USAC check the information on your form for completeness and accuracy and may have additional questions for you to answer.

All applications go through an initial review and a final review, which may involve questions from PIA reviewers on one or more of the following topics:

- Eligibility of the entities receiving service
- Eligibility of the services requested
- Discount calculations
- Contracts
- The competitive bidding process

Typically, applicants are given 15 days to respond to PIA questions.

How does PIA Review work?

All PIA Review communications will be handled within EPC.

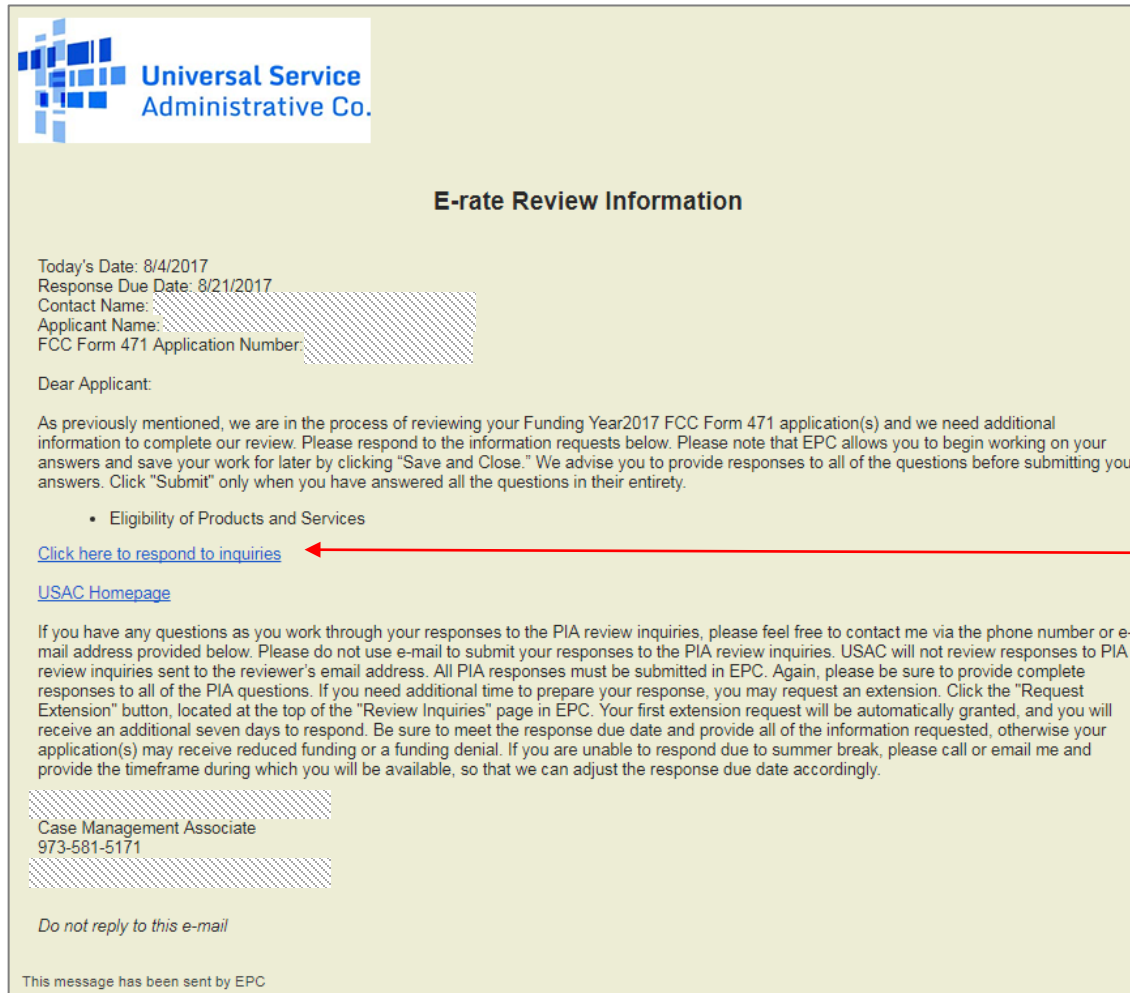
- The main contact listed on any given Form 471 application will be notified in EPC that a PIA reviewer has questions. A 15-day response deadline will be established.
- The contact person will read a question (referred to as an inquiry) in EPC.
- The contact person will enter a response to the inquiry in EPC and upload any requested documentation.
- The contact person will submit their response to the reviewer.


Locating PIA Inquiries

There are several ways that an applicant can locate a PIA inquiry in EPC.

Locating Inquiries

The main contact person for any given Form 471 will receive an email directing them to log into EPC to respond to the inquiry



 **Universal Service
Administrative Co.**

E-rate Review Information

Today's Date: 8/4/2017
Response Due Date: 8/21/2017
Contact Name: [REDACTED]
Applicant Name: [REDACTED]
FCC Form 471 Application Number: [REDACTED]

Dear Applicant:

As previously mentioned, we are in the process of reviewing your Funding Year2017 FCC Form 471 application(s) and we need additional information to complete our review. Please respond to the information requests below. Please note that EPC allows you to begin working on your answers and save your work for later by clicking "Save and Close." We advise you to provide responses to all of the questions before submitting your answers. Click "Submit" only when you have answered all the questions in their entirety.

- Eligibility of Products and Services

[Click here to respond to inquiries](#) ←

[USAC Homepage](#)

If you have any questions as you work through your responses to the PIA review inquiries, please feel free to contact me via the phone number or e-mail address provided below. Please do not use e-mail to submit your responses to the PIA review inquiries. USAC will not review responses to PIA review inquiries sent to the reviewer's email address. All PIA responses must be submitted in EPC. Again, please be sure to provide complete responses to all of the PIA questions. If you need additional time to prepare your response, you may request an extension. Click the "Request Extension" button, located at the top of the "Review Inquiries" page in EPC. Your first extension request will be automatically granted, and you will receive an additional seven days to respond. Be sure to meet the response due date and provide all of the information requested, otherwise your application(s) may receive reduced funding or a funding denial. If you are unable to respond due to summer break, please call or email me and provide the timeframe during which you will be available, so that we can adjust the response due date accordingly.

[REDACTED]
Case Management Associate
973-581-5171
[REDACTED]

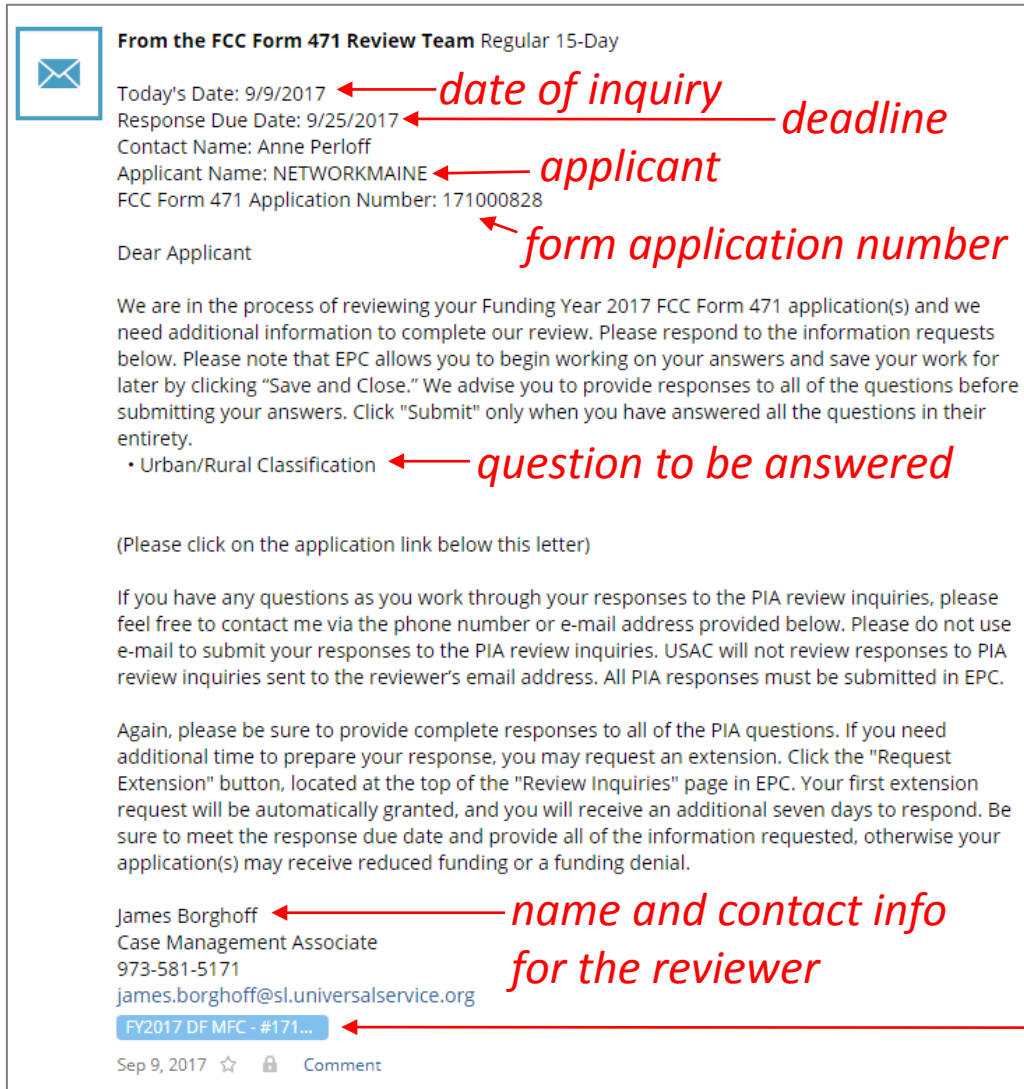
Do not reply to this e-mail

This message has been sent by EPC

① Click on
the link to log
into EPC

Locating Inquiries

The main contact person for any given Form 471 will receive a 15-Day letter in their News Feed with information about the review



From the FCC Form 471 Review Team Regular 15-Day

Today's Date: 9/9/2017 ← *date of inquiry*
Response Due Date: 9/25/2017 ← *deadline*
Contact Name: Anne Perloff
Applicant Name: NETWORKMAINE ← *applicant*
FCC Form 471 Application Number: 171000828 ← *form application number*

Dear Applicant

We are in the process of reviewing your Funding Year 2017 FCC Form 471 application(s) and we need additional information to complete our review. Please respond to the information requests below. Please note that EPC allows you to begin working on your answers and save your work for later by clicking "Save and Close." We advise you to provide responses to all of the questions before submitting your answers. Click "Submit" only when you have answered all the questions in their entirety.

- Urban/Rural Classification ← *question to be answered*

(Please click on the application link below this letter)

If you have any questions as you work through your responses to the PIA review inquiries, please feel free to contact me via the phone number or e-mail address provided below. Please do not use e-mail to submit your responses to the PIA review inquiries. USAC will not review responses to PIA review inquiries sent to the reviewer's email address. All PIA responses must be submitted in EPC.

Again, please be sure to provide complete responses to all of the PIA questions. If you need additional time to prepare your response, you may request an extension. Click the "Request Extension" button, located at the top of the "Review Inquiries" page in EPC. Your first extension request will be automatically granted, and you will receive an additional seven days to respond. Be sure to meet the response due date and provide all of the information requested, otherwise your application(s) may receive reduced funding or a funding denial.

James Borghoff ← *name and contact info for the reviewer*
Case Management Associate
973-581-5171
james.borghoff@sl.universalservice.org

FY2017 DF MFC - #171... ← *Form 471 application link*

Sep 9, 2017 ☆ 🔒 Comment

How to get here:

- 1) Go to the Landing Page
- 2) Click on the link for your independent school or school district
- 3) Choose the "News" link in the menu at the top of the page

① Click on the name of the Form 471 in the blue bubble



Locating Inquiries

The main contact person will also receive tasks in their **Tasks** list



The screenshot shows a list of two tasks. Each task has a blue checkmark icon in a square box on the left. To the right of the icon is a green arrow pointing to the text 'Me'. Below this is the task title 'Respond to Notifications for Form 471 ID #171022034 - 10/23/2017 1:46 PM EDT -' and the time '1 minute ago' with a star icon. The second task is identical but with a time of '2 minutes ago'. A red arrow points from the text below to the 'Respond to Notifications' link in the second task.

How to get here:

1) Click on the “Tasks” link in the blue navigation bar at the top of the page

News Tasks Records

① Click on a “Respond to Notifications” link to proceed to the PIA inquiry question

Locating Inquiries

A user for the organization can also go to the **“Related Actions”** link for a Form 471 and choose to **“Respond to Inquiries”**

Records / FCC Forms 471
FY2017 Internet Access Form 471 - #171003215

Summary Funding Requests Review Inquiries Connectivity Information Discount Calculation Entity Information News **Related Actions**

⚡ Respond to Inquiries ←
Answer Reviewer Questions

⚡ Submit Modification Request (RAL)
Submit a RAL Modification Request for this Application

① Click on the “Respond to Inquiries” link to proceed to a list of PIA inquiry questions

How to get here:

- 1) Go to the Landing Page
- 2) Use the “FCC Forms and Post-Commitment Requests” section at the end of the page to select “FCC Form 471” and the funding year
- 3) Click on a link for a Form 471
- 4) Choose the “Related Actions” link in the menu at the top of the page

▼ FCC Forms and Post-Commitment Requests

FCC Forms
 Post-Commitment Requests

Form Type: FCC Form 471

Funding Year: 2017

Application Number	Nickname
171003215	FY2017 Internet Access Form 471

Locating Inquiries

A user for the organization can also go to the “**Review Inquiries**” link for a Form 471 and click on the “**Respond to Inquiries**” button

Records / FCC Forms 471
17-Hillside C1 - #171019970

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

REQUEST EXTENSION RESPOND TO INQUIRIES

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date	Due Date	Extn.	Status
		Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
		Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

① Click on the “RESPOND TO INQUIRIES” button to be able to respond to an inquiry

How to get here:

- 1) Go to the Landing Page
- 2) Use the “FCC Forms and Post-Commitment Requests” section at the end of the page to select “FCC Form 471” and the funding year
- 3) Click on a link for a Form 471
- 4) Choose the “Review Inquiries” link at the top of the page

▼ FCC Forms and Post-Commitment Requests

FCC Forms
 Post-Commitment Requests

Form Type: FCC Form 471

Funding Year: 2017

Application Number	Nickname
171003215	FY2017 Internet Access Form 471

Review Inquiries Dashboard

Review Inquiries Dashboard

When you choose a method to respond to inquiries, you will see a **Review Inquiries** dashboard listing all pending and submitted inquiries for that Form 471

Review Inquiries Dashboard Examples:

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date	↓	Due Date	Extn.	Status
		Other Issues	Regular 15-Day	Diana Zarillo	Case Management Associate	973-581-5088	10/16/2017 3:25 PM EDT		10/31/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Arvind Patel	Manager, Case Management	973-581-6700	9/11/2017 3:42 PM EDT		10/3/2017	1	Response Needed

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date	↓	Due Date	Extn.	Status
		Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT		11/3/2017	0	Response Needed
		Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT		10/25/2017	1	Saved & Waiting to submit

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date	↓	Due Date	Extn.	Status
		Eligibility of Products and Services	Summer 15-Day	Evan Kaplow	Case Management Associate	973-581-6700	8/10/2017 8:29 AM EDT		8/25/2017	0	Response Needed
		Category Two Budget	Summer 15-Day	Evan Kaplow	Case Management Associate	973-581-6700	8/10/2017 8:28 AM EDT		8/25/2017	0	Response Needed
		Requested Discount	Summer 15-Day	Jerzy Plewa	Case Management Associate	973-581-6700	8/10/2017 8:26 AM EDT		8/25/2017	0	Response Needed

Review Inquiries Dashboard


Read column:

 = the inquiry has been read

 = the inquiry has not been read

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
		Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
		Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Review Inquiries Dashboard

Notice column:

- 🕒 = the 15 days response time has not yet expired
- ⚠️ = inquiry is due soon (for example, a 7 day notice)
- ⚡ = 24 hour notice
- ⊗ = response is past due (you can still submit a response if an FCDL has not been issued)

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
×	🕒	Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
👁️	⚠️	Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Review Inquiries Dashboard

Name column:
the type of inquiry question

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
✕	🕒	Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
👁	⚠	Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Review Inquiries Dashboard

Outreach Type column:

the type of outreach, for example “Regular 15-Day” or “No Response Reminder”

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
×	🕒	Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
👁	⚠	Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Review Inquiries Dashboard

Assigned By, Title, and Phone # columns:

the name, title, and phone number for your reviewer --- feel free to contact them “offline” for assistance in understanding the review questions

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
×	🕒	Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
👁	⚠	Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Review Inquiries Dashboard

Assigned Date and Due Date columns:

the date and time the inquiry was assigned to you and the date by which you must respond to the inquiry

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
×	🕒	Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
👁	⚠	Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Review Inquiries Dashboard

Extn. column:

the number of extensions granted on the inquiry

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
×	🕒	Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
👁	⚠	Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Review Inquiries Dashboard

Status column:

the type of outreach, for example “Response Needed” or “Saved & Waiting to submit” once an inquiry has been submitted, it will move from the Pending Inquiries section to the Submitted Inquiries section

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
✕	🕒	Service Provider Issues	Regular 15-Day	Carlo Cando	Case Management Associate	973-581-5257	10/19/2017 10:49 AM EDT	11/3/2017	0	Response Needed
👁	⚠	Service Provider Issues	Regular 15-Day No Response Reminder	Carlo Cando	Case Management Associate	973-581-5257	10/14/2017 11:22 AM EDT	10/25/2017	1	Saved & Waiting to submit

Responding to Inquiries

Responding to Inquiries

- ① Using your preferred method, access a review inquiry:
 - via the News feed
 - via Tasks
 - via specific Form 471 > “Related Actions” menu item > “Respond to Inquiries” link
 - via specific Form 471 > “Review Inquiries” menu item > “Respond to Inquiries” button

Responding to Inquiries

② Click on the link for a pending inquiry to respond to it

Pending Inquiries											
<input type="checkbox"/>	Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
<input type="checkbox"/>			Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:53 PM EDT	11/2/2017	0	Response Needed
<input type="checkbox"/>			Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:52 PM EDT	11/2/2017	0	Response Needed
<input type="checkbox"/>			Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed
<input type="checkbox"/>			Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed

[CLOSE](#)

[> Submitted Inquiries](#)

Responding to Inquiries

Example of a Review Inquiry screen:

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?
Your Funding Request Number (FRN) 1799045455 is a request for VOIP, but the number of lines was not indicated in your FRN Product and Service details. This is an issue because before we can proceed with processing your form, we need to determine the number of lines for which funding is being requested.

Please read all of the questions, descriptions, and requests below. Please give enough detail, insight, and clarity to help the reviewers fully understand your specific situation.

Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

#	Question	Response
1	Please provide the total number of lines requested for this FRN.	<input type="text"/>
2	If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button.	<input type="text"/>

③ Read the inquiry question(s)

+Add Document

DELETE UPLOADED FILES

SAVE & CLOSE SUBMIT

Responding to Inquiries

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

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Your Funding Request Number (FRN) 1799045455 is a request for VOIP, but the number of lines was not indicated in your FRN Product and Service details. This is an issue because before we can proceed with processing your form, we need to determine the number of lines for which funding is being requested.

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Your response to PIA's questions:

#	Question	Response
1	Please provide the total number of lines requested for this FRN.	<input type="text"/>
2	If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button.	<input type="text"/>

+Add Document

DELETE UPLOADED FILES

SAVE & CLOSE

SUBMIT

④ Respond appropriately. Some responses will be selected from a menu and others will be typed as text.

Responding to Inquiries

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

Your Funding Request Number (FRN) 1799045455 is a request for VOIP, but the number of lines was not indicated in your FRN Product and Service details. This is an issue because before we can proceed with processing your form, we need to determine the number of lines for which funding is being requested.

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Check the boxes for statements that apply, and where applicable, type the information requested into the text boxes. If your information is too detailed for the text box, or if you need to provide additional documentation, click "Browse" to upload relevant files or documentation.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

#	Question	Response
1	Please provide the total number of lines requested for this FRN.	<input type="text"/>
2	If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button.	<input type="text"/>

[+Add Document](#)

[DELETE UPLOADED FILES](#)

[SAVE & CLOSE](#)

[SUBMIT](#)

⑤ To upload a file with a lengthier response than can be entered into the inquiry form or to upload required documentation, click on the "Add Document" link

Responding to Inquiries

Eligibility of Products and Services

Issue

USAC's Program Integrity Assurance (PIA) team is currently reviewing your FCC Form 471 application, and we have identified an issue that we need you to help us resolve.

What is the issue?

Your Funding Request Number (FRN) 1799045455 is a request for VOIP, but the number of lines was not indicated in your FRN Product and Service details. This is an issue because before we can proceed with processing your form, we need to determine the number of lines for which funding is being requested.

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Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Your response to PIA's questions:

#	Question	Response
1	Please provide the total number of lines requested for this FRN.	<input type="text"/>
2	If you would like to provide any additional information about these issues that have not been addressed above: Use the text box to type information, or upload additional documentation using the "Browse" button.	<input type="text"/>

+Add Document

DELETE UPLOADED FILES

SAVE & CLOSE

SUBMIT

⑥

- To save your response so you can edit it later before sending it to the reviewer, click on the "SAVE & CLOSE" button
- To submit your finished response to the reviewer, click on the "SUBMIT" button



Viewing Submitted Inquiries

Submitted Inquiries

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:53 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:52 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed

> Submitted Inquiries

① Click on the “>” button to expand the Submitted Inquiries section

Submitted Inquiries

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:53 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:52 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed

Submitted Inquiries

Name	Outreach Type	Answered By	Assigned Date ↓	Answered Date
Eligibility of Products and Services	Modification Notification		9/21/2017 11:46 AM EDT	9/21/2017 11:58 AM EDT
Eligibility of Products and Services	Regular 15-Day		9/20/2017 6:36 PM EDT	9/21/2017 9:56 AM EDT
Eligibility of Products and Services	Summer 15-Day		7/31/2017 11:24 AM EDT	8/8/2017 3:33 PM EDT
Eligibility of Products and Services	Summer 15-Day		7/31/2017 11:23 AM EDT	8/8/2017 3:32 PM EDT
Eligibility of Products and Services	Summer 15-Day		7/31/2017 11:22 AM EDT	8/8/2017 3:29 PM EDT
Eligibility of Products and Services	Summer 15-Day		7/31/2017 11:21 AM EDT	8/8/2017 3:27 PM EDT
Eligibility of Products and Services	Summer 15-Day		7/31/2017 11:20 AM EDT	8/8/2017 3:28 PM EDT

7 items

② Click on the link for an inquiry to view it

Submitted Inquiries

③ The text of the inquiry and your response will display below the table of submitted inquiries

Submitted Inquiries

Name	Outreach Type	Answered By	Assigned Date	Answered Date
Eligibility of Products and Services	Modification Notification	██████████	9/21/2017 11:46 AM EDT	9/21/2017 11:58 AM EDT
Eligibility of Products and Services	Regular 15-Day	██████████	9/20/2017 6:36 PM EDT	9/21/2017 9:56 AM EDT
Eligibility of Products and Services	Summer 15-Day	██████████	7/31/2017 11:24 AM EDT	8/8/2017 3:33 PM EDT
Eligibility of Products and Services	Summer 15-Day	██████████	7/31/2017 11:23 AM EDT	8/8/2017 3:32 PM EDT
Eligibility of Products and Services	Summer 15-Day	██████████	7/31/2017 11:22 AM EDT	8/8/2017 3:29 PM EDT
Eligibility of Products and Services	Summer 15-Day	██████████	7/31/2017 11:21 AM EDT	8/8/2017 3:27 PM EDT
Eligibility of Products and Services	Summer 15-Day	██████████	7/31/2017 11:20 AM EDT	8/8/2017 3:28 PM EDT

7 items

Eligibility of Products and Services

Issue

FRN 1799045456 is a request for cellular service and we are trying to determine the number of lines for which funding is being requested.

Question(s)

This page will timeout after an extended period of inactivity. Please periodically save your work using the 'Save & Close' button below. You may then use your browser's 'Back' button to return to your work.

Please answer the following questions, check all options that apply and/or provide the documentation requested:

#	Question	Response
1	Please provide the total number of lines requested for this FRN.	12

← ④ Click on the "CLOSE" button to close the inquiry

Requesting Extensions

Requesting Extensions

Records / FCC Forms 471
MC1Y17 CAT 1 - #171022034

Summary Funding Requests **Review Inquiries** Connectivity Information Discount Calculation Entity Information News Related Actions

Pending Inquiries

Read	Notice	Name	Outreach Type	Assigned By	Title	Phone #	Assigned Date ↓	Due Date	Extn.	Status
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:53 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:52 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed
		Eligibility of Products and Services	Regular 15-Day	Christy McDougal	Case Management Associate	973-581-6700	10/18/2017 5:51 PM EDT	11/2/2017	0	Response Needed

> Submitted Inquiries

Click on the “REQUEST EXTENSION” button to ask for more time to respond

Note: You will automatically be granted a seven-day extension upon your first request. Your original response due date (generally 15 days from the date your questions were issued) is automatically adjusted and a new due date is calculated and displayed.

Subsequent extension requests are not automatic. These requests are reviewed and the decision to grant or deny the request will appear in the dashboard.

Checking the Status of Your Form 471

Open your Form 471

How to get here:

- 1) Go to the Landing Page
- 2) Use the “FCC Forms and Post-Commitment” section at the end of the page to select “FCC Form 471” and the funding year

▼ **FCC Forms and Post-Commitment Requests**

FCC Forms
 Post-Commitment Requests

Form Type FCC Form 471 ▼

Funding Year 2017 ▼

Application Number	Nickname
171003215	FY2017 Internet Access Form 471

- 3) Click on the link for the desired Form 471

The Form 471 record summary will display with the current status of the form

Records / FCC Forms 471
FY2017 Internet Access Form 471 - #171003215

Summary Funding Requests Review Inquiries Connectivity Information Discount Calculation Entity Information News Related Actions

Incomplete Certified **In Review** Outreach Wave Ready Committed

Review Status Awaiting Initial Review

Status Descriptions:

- **In Review** – USAC received your certified form and is reviewing it
- **Outreach** – USAC has requested additional information and requires a response from you
- **Wave Ready** – USAC has completed the review and will issue a decision soon
- **Committed** – USAC has issued a Funding Commitment Decision Letter (FCDL)

Review Status Descriptions:

- **Awaiting Initial Review** – Application has not yet been assigned to a PIA Initial Reviewer
- **Assigned to IR** – Application has been assigned to initial review
- **15 Day Notice** – PIA has posted questions that need to be answered
- **Final Review** – Application has gone through initial review and is now in final review. It may proceed to application wave ready status or may be returned to the PIA reviewer for additional review.
- **Application Wave Ready** – Review of the FRN has been completed and an FCDL will be generated in the next wave. FRNs may be removed from this status for additional review.

A Funding Commitment Decision Letter (FCDL) with a decision on your funding request will be issued – read this letter carefully for full details on the decision

To view an FCDL:

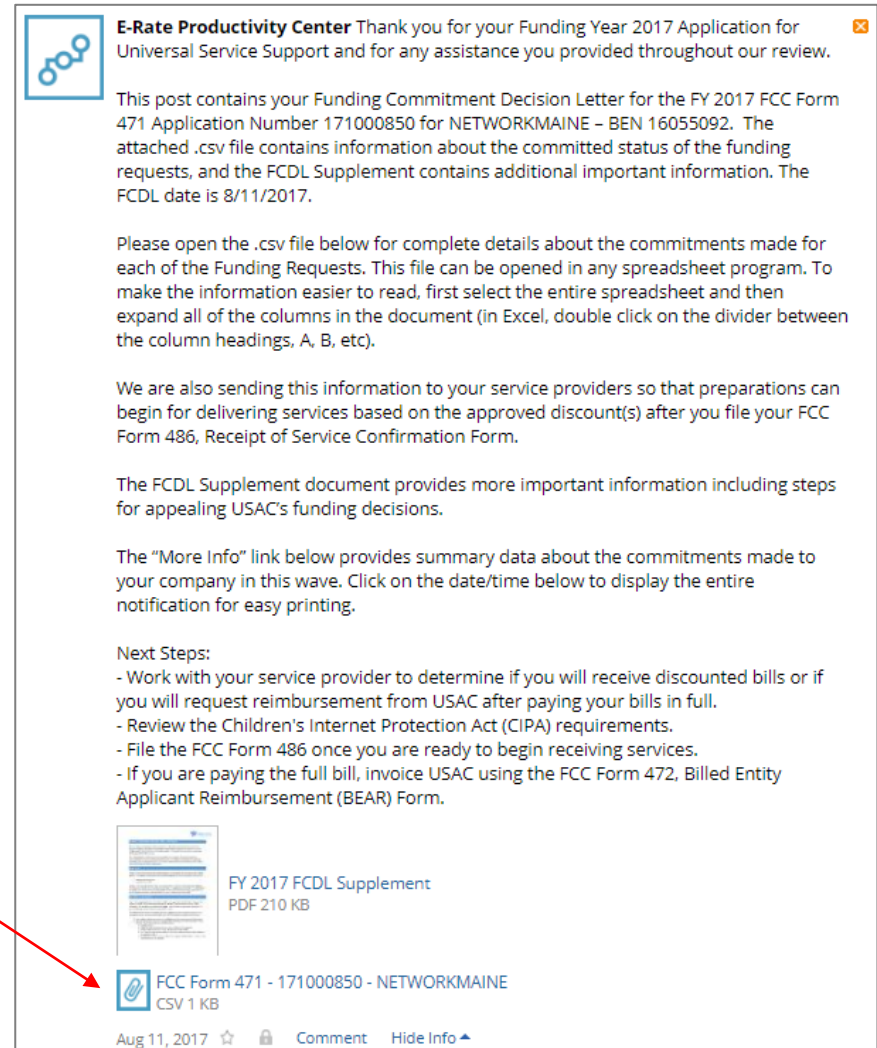
- ① Go to the Landing Page and locate the **Notifications** section

Notifications

Notification Type	FCDL	Status ?	<input checked="" type="radio"/> All
Funding Year	-- Select a Funding Year --		<input type="radio"/> Generated
			<input type="radio"/> Not Generated

- ② Use the “Notification Type” drop down menu to select “FCDL”
- ③ Then use the “Funding Year” drop down menu to select the funding year
- ④ Click on the link for the desired FCDL

⑤ Read the displayed FCDL and download the included CSV file containing the decision



E-Rate Productivity Center Thank you for your Funding Year 2017 Application for Universal Service Support and for any assistance you provided throughout our review.

This post contains your Funding Commitment Decision Letter for the FY 2017 FCC Form 471 Application Number 171000850 for NETWORKMAINE – BEN 16055092. The attached .csv file contains information about the committed status of the funding requests, and the FCDL Supplement contains additional important information. The FCDL date is 8/11/2017.

Please open the .csv file below for complete details about the commitments made for each of the Funding Requests. This file can be opened in any spreadsheet program. To make the information easier to read, first select the entire spreadsheet and then expand all of the columns in the document (in Excel, double click on the divider between the column headings, A, B, etc).


We are also sending this information to your service providers so that preparations can begin for delivering services based on the approved discount(s) after you file your FCC Form 486, Receipt of Service Confirmation Form.


The FCDL Supplement document provides more important information including steps for appealing USAC's funding decisions.

The "More Info" link below provides summary data about the commitments made to your company in this wave. Click on the date/time below to display the entire notification for easy printing.

Next Steps:

- Work with your service provider to determine if you will receive discounted bills or if you will request reimbursement from USAC after paying your bills in full.
- Review the Children's Internet Protection Act (CIPA) requirements.
- File the FCC Form 486 once you are ready to begin receiving services.
- If you are paying the full bill, invoice USAC using the FCC Form 472, Billed Entity Applicant Reimbursement (BEAR) Form.

 FY 2017 FCDL Supplement
PDF 210 KB

 FCC Form 471 - 171000850 - NETWORKMAINE
CSV 1 KB

Aug 11, 2017 ☆ 🔒 Comment Hide Info ▲